

Our trained volunteer drivers give a helping hand to cancer patients who have limited transport options to get to and from their treatment. For example, patients who have no vehicle, no public transport, and no whānau, family or friends who can drive them.

Please note: We can only drive patients who meet our service criteria (below).

KEY INFORMATION

- Patients are allocated drivers based on our criteria, which includes being assessed by a Cancer Society community nurse. Requests may be declined if they are outside the criteria.
- We operate:
 - Monday to Friday, 9am-2pm. All appointments must be within these times.
 - Orewa/Whangaparaoa to Papakura, and most suburbs in East and West.
 - We are closed public holidays and between Christmas – New Year.
- Sometimes we may only be able to provide transport to some treatment appointments. We will let the patient know if that is the case.
- Organising transport to and from treatment appointments remains the responsibility of the patient. We do not arrange taxis or rideshares if a volunteer driver is not available, or if an appointment is changed at short notice.

OUR CRITERIA

Our patients:

- Do not have their own vehicle and do not have access/ability to use public transport.
- Are financially constrained and cannot arrange a taxi/shuttle/rideshare.
- Do not have friends, family or whānau who can drive them.
- Equity is a strategic priority for Cancer Society Auckland with a focus on Maori and Pacific cancer patients.

Additionally, we can only drive cancer patients who:

- Can walk in/out of hospital unaided; and can fold their own mobility aids and put in the car.
- Do not pose a risk to drivers (e.g., infectious, high risk for seizures, or aggressive).
- Can use a seatbelt or have a Ministry of Transport exemption.
- Are **not** travelling with babies or children.
- Are **not** on continuous oxygen.
- Do not live in a residential care facility (because the facility should provide transport).

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Auckland Volunteer Driving Service

Information for referrers

OUR REFERRAL PROCESS

1. Please check our criteria (above) before making a referral.
2. Please complete our [online referral form](#).
3. A Cancer Society Auckland Community nurse will then complete an assessment to determine if the patient meets the service criteria.
4. Our Volunteer Driving service will contact the patient to confirm what appointments we can drive them to. The patient referred will also be offered additional support through our Community Cancer Nursing service.

CONTACT US

Hours: Monday-Friday, 9am-2pm.

We are closed public holidays and between Christmas – New Year.

Phone: (09) 379 6352

Email: Drivers@akcansoc.org.nz